

#### **Administrative Secretarial and Office management**

Date Venues ()Fees Book your seat

31 Dec -31 Dec 1969 Register Now

#### **Course Overview**

In this course you will learn the essential tools and techniques in Administrative Secretarial and Office management that will make you successful and develop your confidence and ability to deal with a wide range of challenging situations.

# **Course Objective**

- · Identify the qualities that make a Personal Assistant successful
- Improve your efficiency in your daily tasks
- Take on increased responsibility within your team
- Communicate with managers and colleagues more assertively
- · Deal positively with difficult situations

#### Who Should Attend?

Administrative Secretarial and Office management, executives secretaries and office professionals who want to develop their professional skills to manage their responsibilities more effectively.

### **Course Outline**

- · Understand the Role and Qualities of a Good Personal Assistant
- Build a Successful Partnership with your Boss
- Improve your Time Organization and Efficiency
- Handling Difficult Situations Confidently
- · Taking Control and Increased Responsibility

## **Training Methodology**

- · Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation

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